Financial Services Representative

Jun 26, 2018

**JOB TITLE:**
Financial Services Representative

**JOB NUMBER:**
100-18/19

**LOCATION:**
Regina, Saskatchewan

**CLOSING DATE:**
Aug 17, 2018

**DIVISION:**
Partners and Channels

**LANGUAGE REQUIREMENT:**
Bilingual

**TERM:**
Multiple permanent and term positions

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Exceptional customer service skills required

Provide financial services and customer assistance in our high-volume customer service centre, responding to inquiries primarily by phone in a clear, courteous and professional manner.

**What you'll do:**

• Process loan applications, adjudicate credit and make lending decisions

• Help callers understand which FCC financing options best suit their needs

• Thoroughly resolve any issues from customers or FCC business partners
What we're looking for:

- A strong team player with the ability to deliver exceptional customer service and maintain a high level of professionalism when speaking with customers
- A multi-tasker who is organized and detail-oriented
- Readiness to take on increased responsibility over time
- The ability to thrive in a fast-paced environment and produce consistent results

What you'll need:

- A diploma or degree in business administration, agriculture or economics and at least two years of experience at a financial institution (or equivalent combination of education and experience)
- Fluency in both official languages
- A love for agriculture

Competencies

We’ve created a list of organizational and job competencies that you’re expected to have for this position. These will give you a better sense of what we’re looking for and help you during the interview process. [View competencies for this position.](#)

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[Learn about our application process.](#)